

## Silverton Consulting product In-stock Shipping policy

All items are shipped UPS ground and shipping fees will be added to the product price at order time.

All items in-stock are shipped on the same day if the order is placed before 1:00 PM Mountain Time. In-stock items ordered after 1:00 PM Mountain Time will be shipped on the following business day. A confirmation email is sent once the item leaves our warehouse. This email will not only confirm that the item has left our warehouse, but will also provide the UPS tracking number for your item along with an estimated delivery date (according to UPS).

**IMPORTANT:** As inventory fluctuates hourly, an item indicated as “in-stock” when you place your order may, in fact, be out-of-stock. In this event, we make every effort to contact you by email immediately to notify you that your order will be placed on backorder. The email will also provide you with information on the item to be in stock again.

## Silverton Consulting product Out-of-stock Shipping policy

Our inventory can fluctuate throughout the day, so an item indicated as “in-stock” when you place your order may, in fact, be out-of-stock. In this event, we make every effort to contact you by email immediately to notify you that your order will be placed on backorder. The email will also provide you with information on how to cancel the order if you would prefer not to wait for the item to be in stock again. Most out-of-stock items are in stock again within two (2) weeks.

Certain items for sale on our site are not kept in inventory, but can be special ordered for you and shipped within two (2) weeks. If you select one of these items, your checkout page will indicate the actual shipping date. If the shipping date is not acceptable, you may cancel the item before confirming your order